

Stop Riding Notice – VITUS 14 Kids Bike / VITUS 16 Kids Bike North America Market Only

Dear customer:

You are receiving this notice because our records indicate that you purchased a VITUS 14 Kids Bike or VITUS 16 Kids Bike. We would like to inform you that we have issued a Stop Riding Notice effective immediately on these bicycles sold into the North American market.

Your safety is very important to us. The reason for this notice is that the bicycles in question do not have a footbrake (also known as a ‘coaster brake’) on their rear wheel, in line with U.S. requirements for sidewalk bicycles with a maximum seat height of 25 Inches.

This Stop Riding Notice affects VITUS 14 and VITUS 16 Kids Bike sold via the Wiggle.com and Chainreaction.com retail websites from 2016 through 2021.

The bikes can easily be identified by the VITUS mark on the side of the frame, and the word or number 14/FOURTEEN or 16/SIXTEEN written on the frame and/or fork. Examples are shown below for reference, with the affected bicycles not limited to these color options.



What will Vitus do for owners of a recalled bike?

You should immediately stop using the affected bicycles. Vitus will be sending you a replacement rear wheel for your affected bicycle. That wheel will be equipped with a coaster brake. You will simply need to remove the original rear wheel and replace it with the new one that we send to you. We will send you detailed instructions for this procedure, but it truly is as simple as what you need to do in order to change a rear tire (for example, in the event of a flat tire).

Should you prefer to have your local bike shop to do this, we will reimburse you for the cost of the procedure.

IMPORTANT NEXT STEP:

Before we can send you a new wheel, we need to confirm your address and be sure that you still have the bicycle. Please respond immediately to the email that accompanied this notice, and

(1) advise whether you still have the bicycle,

(2) if you do still have the bicycle, provide your shipping address, and contact telephone number

Street	City	State	Country	Post/ Zip Code	Telephone Number

(3) if you do NOT have the bicycle, provide contact information for the current holder of the bicycle.

Thank you for buying a Vitus bike

We would like to sincerely apologise on behalf of everyone at Vitus for this oversight and we can assure you we will continue to strive to offer bikes that meet and exceed all safety requirements.

This letter was prepared in cooperation with the US Consumer Product Safety Commission. If you have questions about the information in this letter, please contact either Wiggle or Chain Reaction Cycles customer service teams directly.